Medical Homes Advisory Council Meeting 10.5.11

In Person: Dr. Fred Olson, BCBS MT; Dr. Bob Shepard, New West Health Insurance; Cindy Stergar, Butte Silver Bow Primary Health Care Clinic and Community Health Centers; Dr. Jonathan Griffin, St. Peter's Medical Group; John Hoffland, DPHHS, Passport to Health; Michael Huntley, DPHHS, Passport to Health; Bob Marsalli, MT Primary Care Association; Paula Block, MT Primary Care Association; Janice Mackenson, Mountain Pacific Quality Health; Myrna Seno, Mountain Pacific Quality Health; Christine Kaufmann, CSI; Amanda Roccabruna Eby, CSI

On the Phone: Todd Lovshin, Allegiance Life and Health Company/Benefit Plan Management; Jerry Speer, Benefis Health System; Doug Carr, Billings Clinic; Bill Pfingsten, Bozeman Deaconess Health Group; Carol Kelley, Bozeman Deaconess Internal Medicine Associates, MTMGMA; Bernadette Roy, CHC-Partnership Health Center; Kirsten Mailoux, EBMS; Rob Stenger, Grant Creek Family Practice, St. Patrick's Hospital; Loren Schrag, HealthShare Montana; Jay Larson, Independent Provider; Janice Gomersall, MT Academy of Family Physicians Community Physicians Group; Claudia Stephens, MT Migrant and Seasonal Farm Worker Council; Kristin Juliar, MT Office of Rural Health Director; Rick Yearry, Mountain Pacific Quality Health Foundation, REC; Lisa Wilson, Parents, Let's Unite for Kids-PLUK; Paul Cook, Rocky Mountain Health Network; Tom Roberts, Western Montana Clinic; Deborah Agnew, Billings Clinic; Tanya Ask, New West Health Insurance; Will Robinson, National Committee on Quality Assurance (NCQA); Caroline Hoffman, Pfizer; Greg Drapes

Members Absent: Kristina Davis, Children's Defense Fund, Bob Olson, MHA

The meeting was called to order at 1:00 PM by Chairman, Dr. Bob Shepard. Twenty-four of the twenty-six council members were present either by phone or in person.

1. Review of Minutes of last meeting

No additions or corrections were suggested and the minutes were approved unanimously.

2. Announcements: New Member to the Council

Commissioner Lindeen asked Dr. Deborah Agnew of Billings Clinic to join the Advisory Council because she wanted a pediatrician on the Council. Dr. Agnew is the Chief of Primary Care at Billings Clinic and works closely with their medical home project.

3. Reports from Subcommittees

Quality Metrics –

The subcommittee is asking providers to look at their individual scheduling models to see if there is a mechanism for finding the third available appointment; they need to know provider groups' availability so they don't recommend something that could be burdensome. The subcommittee agreed on an expanded concept for disabilities including accommodations for deaf and people with different languages. The subcommittee reviewed comments from mental health groups that occurred when the medical homes project started and plans to get the groups involved again for adding metrics on mental health. A few more metrics are left to

review before the Council can begin meeting with the vendor to see what metrics are possible for them.

Framework for Payment-

The subcommittee reviewed its goals. An important goal was for medical homes to become the ideal for care that encourages patients to seek care at a medical home for the lowest cost and the least fragmented care. The subcommittee also agreed that programs need to encompass the largest number of patients and not just chronic care.

In order to proceed, a simplified model needs to be created with a phased in approach. On the discussion of payment options and concepts, subcommittee members raised concerns about the expenses to medical homes of the technological component and all that needs to be done for better prevention, quality, and control of chronic disease. Eventually, there would need to be a payment model that would include quality recording with gradually more sophistication. The initial phase would be a per member payment model, a transaction between the provider and the payment. The group also decided there needs to be a separate component for chronic patients.

4. Update on Data repository vendor selection - Dr. Fred Olson

Dr. Olson presented a comparison of the differences between MDdatacor and Doc Site which he gleaned from responses to their RFP. He summarized references for both companies. He noted that BCBS believes either vender is workable and that they need to hear what providers want. A discussion among Council members ensued.

Decision: A subcommittee was established to plan out the process for getting provider input in the decision of the technology vendor and making the decision on the vendor to recommend to the Council. The subcommittee is to include providers on the Council and representatives from Mountain Pacific Quality Health.

5. Medical Practice Survey

CSI staff worked with TransforMED to create and circulate a draft survey for the Council to use to collect information on what is happening across the state with medical homes. It will also raise the profile of the state-wide efforts of the Council. The Council agreed that the questions were generally on target and a revised draft should be re-circulated for comment. MHA, MPCA, and MTMGA- have agreed to help distribute the survey on behalf of the Council. The introductory letter will be sent on Commissioner Lindeen's letterhead from the Council.

6. CMS RFP on multi-payer medical home

The Center for Medicare and Medicaid Innovation released an RFP for its Comprehensive Primary Care Initiative, a multi-payer project that includes Medicare and attempt to foster collaboration between public and private health care to support primary care. Although only 5-7 projects will be selected, the Council thought it was worth the effort to explore further and submit a letter of interest. Members were not certain the Council/CSI is the appropriate

sponsor for the RFP. Mountain Pacific Quality Health agreed to work with Montana Medicaid, Dr. Shepard, and Dr. Stenger to explore the possibility of submitting a letter of interest. They will report progress at the next Council meeting on October 19th.

7. Next Steps:

- a. Vendor Selection- New subcommittee of providers and Mountain Pacific Quality Health
- b. Survey-CSI
- c. CMS RFP- Mountain Pacific Quality Health and Rob Stenger

8. Next Meeting

The next meeting of the full Advisory Council will be on October 19th. One of the established subcommittees will meet next week on the 12th at 1:00 and the provider subcommittee discussion about vendors could be held the same day at 2:30pm.

The meeting adjourned at 3:00pm.